# The HealthLink Wellness Approach

# **Executive Summary**

Prepared by:

Dr. Joseph Boffa Health Policy and Health Services Research Boston University 560 Harrison Avenue Boston, Massachusetts 02118

Submitted to

The Centers for Disease Control and Prevention CDC Prevention Research Centers Program 3005 Chamblee Tucker Road, Room 4183 Atlanta, Georgia 30341

# **HealthLink Personnel**

#### **Principal Investigator:**

Dr. Joseph Boffa Health Policy and Health Services Research Boston University 560 Harrison Avenue Boston, Massachusetts 02118

#### Project Administrator:

Paula Beaulieu 26 Elm Street Douglas, MA 01516

#### Medical Director:

Mark Schwager, MD Department of Internal Medicine Roger Williams Medical Center 825 Chalkstone Avenue Providence, Rhode Island 02908

#### **Statistical Advisor:**

Howard Cabral, Ph.D. Department of Biostatistics Boston University School of Public Health 80 East Concord Street Boston, MA 02118

#### Senior Affairs Advisor:

John Pernorio President - Rhode Island Alliance for Retired Americans Retiree Chapter Office Teamster Local 251 121 Brightridge Ave. East Providence, RI 02914

## I. Executive Summary

## HealthLink Program

The goal of HealthLink is to initiate a process of prevention and early detection that will become a model for expansion into other community settings. The hope is to create a community health culture that revolves around three principles:

- Education: Setting up comprehensive approaches to retiree health education.
- **Retiree Health Programs:** Reduce retiree risks; engage a large proportion of retirees in health monitoring with feedback and other health-promotion activities.
- **Partnerships:** Develop an extensive network of partnerships that engages the retirees in the fabric of the community. For example outreach from this project has in the past lead to networking with existing senior citizen programs throughout Rhode Island and southern New England.

The initial support of the Rhode Island AFL/CIO was critical in the acceptance of HealthLink by labor retirees and their local chapter leadership. With this base of support, HealthLink went on to established six regional screening centers in Rhode Island which are listed below. In addition to Rhode Island, there is also one screening center in Worcester Massachusetts but limited only to members of Teamsters Local 170 Retirees Chapter. Local 170 retirees have been very vocal supporters of the HealthLink approach and with the approval of the Center for Disease Control it was decided to include them in the HealthLink Project which was originally targeted for Rhode Island

## HealthLink's Regional Centers:

- Providence RI United Commercial and Food Workers local 328 Union Hall
- Cranston RI VFW Post 2812
- Warwick RI BPO Elk's Lodge 2196
- Smithfield RI BPO Elk's Lodge 2359
- East Providence RI Teamster Local 251 Union Hall
- North Providence RI St. Anthony's Church Hall
- Worcester MA Teamsters Local 170 Union Hall

HealthLink's wellness approach is designed for seniors based on their participation in regular medical screenings and feedback. The specific measures screened were: fasting blood glucose, blood pressure, high-density lipoproteins (HDL), total cholesterol (TC), smoking habits and body mass index (BMI). Four separate screening sessions were held at

six Rhode Island regional centers and one in Massachusetts. The first screening was conducted in October 2002 and the last in June 2004. The intervention between screenings was feedback to retirees about their results and the recommended screening values they should try to achieve. Many retirees were encouraged and did share the results of their screening sessions with their primary care physician for further follow-up. After assessing the results of the initial baseline screenings, workshops and other health education tools were developed to augment the medical screening and feedback program.

The pilot HealthLink Project had completed its final screening as of June 2004. The goal was to schedule screenings and follow-up long enough to determine whether any measured improvement in HealthLink members' screenings are in fact merely transitional due to the newness of the project or evidence of sustainable progress. Many studies have shown that any new initiative may have immediate impact driven by the newness of the experience but in the long term initial gains can recede into the background.

All four screening results indicate that HealthLink improvements are indeed sustainable. Results indicate that HealthLink's initial gains were upheld at the fourth and final screening. In some cases there is statistical evidence of additional modest improvements at the fourth and final screening. The significance of the fourth screening is that there is no evidence of backsliding. Sustained member support is evidenced by the fact that almost 70% of all eligible HealthLink members reported for at least 3 of the four scheduled screenings.

### **Retiree Input**

In any intervention and follow-up project there are always those individuals who for what ever reason cannot make all the scheduled follow-up sessions. For HealthLink this was compounded by the fact that though we started with a cohort of 523 individuals who formally signed up for the wellness intervention and screening program, we did not close off enrollment once the screenings and interventions began in 2002. We found that members would call to inquire or just show up at a screening session requesting a neighbor or friend also join the HealthLink program. An additional 102 individuals took advantage of this on-going enrollment so that by the last series of screenings the total enrollment for the screening interventions grew to 625 individuals.

This did pose analytical issues for our statisticians but it was felt more important for HealthLink members, who took the time to promote the program to their fellow retirees, be heard and given a sense that their input is truly appreciated. The results break down the screenings based on each individual's screening schedule and not the calendar date of the screening. For example if an individual enrolled or only showed up in time for the 2nd scheduled screening in April 2003, that screening is considered that individual's 1<sup>st</sup> baseline entry screening. Eighty percent of the new add on members enrolled during the first or second scheduled screenings.

### Statistical Results

Listed below are the results of all screenings. Table 1 lists fasting blood glucose levels for all four screenings. As the table points out, most progress was between baseline and the second screening. Immediate feedback for those with elevated measures is handled at the screening session and for those whose blood glucose was not in control, follow-up phone calls were made to assure that the member was acting on their medical condition. This was true for all the screening results

1. Glucose Level*				
	Screen #1	Screen #2	Screen #3	Screen #4
Normal (<=110)	51%	73%	78%	77%
Pre-Diabetes (111124)	23%	13%	10%	10%
Diabetes (>= 125)	26%	15%	12%	13%
Total	100%	100%	100%	100%
*P< .01				

Table 2 below examines total cholesterol with the most immediate results seen after the first screening but steady progress right through to the last screening.

2. Total Cholesterol*				
	Screen #1	Screen #2	Scree n #3	Screen #4
Normal (<200)	48%	60%	65%	71%
Above Avg. (200239)	36%	30%	29%	26%
Elevated (>240)	16%	10%	5%	3%
Total	100%	100%	100%	100%
*P< .01				

Blood pressure is a major public health problem in the United States and though we have made progress, much more needs to be done. One of the key components for the improvement so far is our initiation of walking clubs and workshops on the DASH (Dietary Approaches to Stop Hypertension) eating plan. Reducing the numbers of those with hypertension from 61% to 37% is considerable progress. Unfortunately all too many members are in the pre-hypertension range. In future planning for HealthLink more thought should be given to exercise programs.

3. Blood Pressure*					
	Screen	Screen	Screen	Screen #4	
	#1	#2	#3		
Normal	6%	7%	13%	14%	
<b>Pre-Hypertension</b>	33%	32%	47%	49%	
Hypertension	61%	61%	40%	37%	
Total	100%	100%	100%	100%	
*P<.01					

HealthLink analysts have developed a composite score of risk for coronary heart disease. It is based on risk factors as defined by the Framingham Heart Study. The HealthLink Risk Profile (HRP) index is a composite of all the screening measures for a given individual and based on an individual's screenings, one can be classified as indicated in the first column of table 4. Those who are in the elevated categories (HRP 2-4) are immediately encouraged to follow-up with us or, in some instances, their primary care physician. When a wellness workshop is scheduled these individuals also receive a follow-up phone call to encourage their participation. The results to date have been very encouraging. The number of individuals whose risk is normal improved from 18% at screening #1 to 36% at screening #4. The more important risk reduction is for those in the elevated ranges (HRP 2-4), which reduced from 41% to 27%. These individuals have one or more screening results that are of immediate concern.

4. HealthLink Risk Profile*				
	Screen #1	Scree n #2	Screen #3	Screen #4
0. Average Risk	18%	21%	30%	36%
1. Above Average Risk	41%	40%	41%	37%
2. Elevated Risk	14%	13%	13%	15%
3. Elevated-Moderate	10%	12%	9%	7%
4.Elevated-Severe Risk	17%	13%	7%	5%
Total	100%	100%	100%	100%
*P< .01				

In terms of the aggregate risk reduction, statistically the greatest improvement occurred between the 2<sup>nd</sup> and 3<sup>rd</sup> screenings. This coincides with the major shift observed in improvement of blood pressure results. This was also the time when the DASH eating plan and walking clubs were introduced, specifically to make inroads in hypertension results.

#### **Concluding Remarks**

As was mentioned previously, the design of the project did require some additional analytical issues to be addressed. One of the analytical issues addressed by HealthLink statisticians is whether the results to date are biased in some way. For example, one could conclude that those who were motivated to attend all four screenings are healthier than those who were not available or did not show up for all four. Are the results observed to date an artifact of sicker individuals lost to follow-up while healthier members remained in the screening regime? A much more comprehensive analysis in the full report assesses this issue. Our analysis indicates that those who completed four sessions of follow-up and those with less than four recorded sessions did not statistically differ in health status at baseline. The interesting finding is that all participants were statistically comparable at baseline as measured by the HealthLink Profile Index and their progress was correlated with workshop and screening participation. There is ample statistical evidence that it was screening and workshops that were indeed of prime benefit. There is no statistical evidence that the observed results are due to a statistically biased differential in follow-up.

Most members know four screenings and two years of follow-up was the goal of this pilot phase. It is also significant that right up to the final series of screening sessions, HealthLink members recruited new members. This was done without any encouragement on our part. This fact and our statistical results is an indication HealthLink participant's accepted HealthLink's basic premise that they are the driving force for their improved health and we are a helping hand.

## Appendix I

# The HealthLink Wellness Program:

Dr. Joseph Boffa Director HealthLink Wellness Web Site: <u>www.NewEnglandSenior.com</u> e-mail: <u>info@NewEnglandSenior.com</u> Phone: 508-259-8635

The mission of the HealthLink Wellness program is to ensure the health and well being of retirees through a program of education and health promotion. It is committed to reduce health risks through regular health monitoring and feedback and to develop partnerships that engage the retiree within the fabric of the community. The ultimate goal is to build a culture of prevention where home, community and medical office work together as a team.

### HealthLink Wellness Program

The goal of HealthLink is to initiate a process of prevention and early detection that will become a model for expansion into other community settings. The hope is to create a community health culture that revolves around three principles:

- **Education:** Setting up comprehensive approaches to retiree health education.
- **Retiree Health Programs:** Reduce retiree risks; engage a large proportion of retirees in health monitoring with feedback and other health-promotion activities.
- **Partnerships:** Develop an extensive network of partnerships that engages the retirees in the fabric of the community. For example outreach from this project has in the past lead to networking with existing senior citizen programs throughout Rhode Island and southern New England.

The initial support og the New England Association of Labor Retirees was critical in the acceptance of HealthLink by labor retirees and their local chapter leadership. With this base of support, HealthLink went on to established six regional screening centers in Rhode Island which are listed below. In addition to Rhode Island, there is also one screening center in Worcester Massachusetts but limited only to members of Teamsters Local 170 Retirees Chapter. Local 170 retirees had been very vocal supporters of the HealthLink approach and with the approval of the Center for Disease Control it was decided to include them in the HealthLink Project which was originally targeted for Rhode Island

HealthLink's Regional Centers:

- Providence -United Commercial and Food Workers local 328 Union Hall
- Cranston VFW Post 2812
- Warwick BPO Elk's Lodge 2196
- Smithfield BPO Elk's Lodge 2359
- East Providence Teamster Local 251 Union Hall
- North Providence St. Anthony's Church Hall
- Worcester MA Teamsters Local 170 Union Hall

HealthLink's wellness approach is designed for seniors based on their participation in regular medical screenings and feedback. The specific measures screened were: fasting blood glucose, blood pressure, high-density lipoproteins (HDL), total cholesterol (TC), smoking habits and body mass index (BMI). Four separate screening sessions were held at six Rhode Island regional centers and one in Massachusetts. The first screening was conducted in October 2002 and the last in June 2004. The intervention between screenings was feedback to retirees about their results and the recommended screening values they should try to achieve. Many retirees were encouraged and did share the results of their screening sessions with their primary care physician for further follow-up. After assessing the results of the initial baseline screenings, workshops and other health education tools were developed to augment the medical screening and feedback program.

## Improvement in Health Statistics

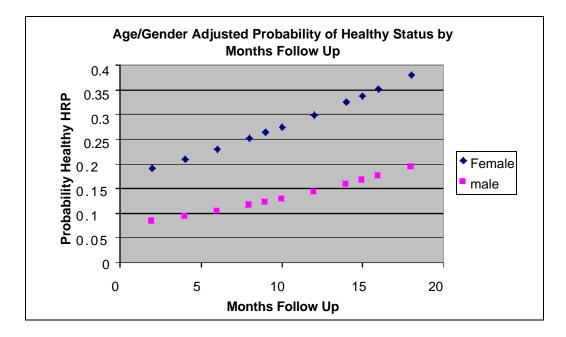
Integral to the HealthLink approach is regular medical screening and feedback. The specific measures screened are: fasting blood glucose, blood pressure, high-density lipoproteins (HDL), total cholesterol (TC), smoking habits and body mass index (BMI). Screenings started in 2001 at a health fair, then the phase of 2002 to 2004 with multiple screenings reported to the CDC and the most recent was held in October of 2010. At each screening feedback was provided to retirees about their results and the recommended screening values they should try to achieve. Many retirees were encouraged and did share the results of their screening sessions with their primary care physician.

Concurrent with the development of the medical screening program, a series of health promotion activities has been implemented. In order to maintain an ongoing dialog with HealthLink Wellness members, a newsletter and website were implemented. The newsletter and website provide members with up-to-date health related information, healthy food recipes as well as updates on HealthLink activities.

Walking Clubs were started at 3 area locations, (Lincoln and Warwick mall, East Providence Senior Center Walking Path). For some individuals participating in the walking club is their first effort at physical activity. Individuals who made their own exercise plans were encouraged to report their activity. Along with the walking clubs workshops and health education sessions were implemented to provide retires with tips on dieting and nutrition from nutritionists and other health educators and counselors.

The screening results are in themselves very informative and provide valuable feedback to the participants. How do these results compare to any national norms as it relates to possible disease outcomes? It is imperative to examine all risk factors collectively. Recently the Framingham Heart Study (FHS) reported on the development of a statistically derived mathematical model of coronary heart disease risk. The model is derived from a populationbased sample which included 2489 men and 2856 women 30 to 74 years old at the time of their Framingham Heart Study examination in 1971 to 1974. Participants attended either the 11th examination of the original Framingham cohort or the initial examination of the Framingham Offspring Study. Similar research protocols were used in each study. Persons with overt CHD at the baseline examination were excluded. The statistical tests employed included age-adjusted linear regression or logistic regression to test for trends across blood pressure, TC, LDL-C, and HDL-C categories. Age-adjusted Cox proportional hazards regression and its accompanying c statistic were used to test for the relation between the independent variables listed above and the CHD outcome and to evaluate the discriminatory ability of their prediction model. A 12-year follow-up was used in the Cox proportional hazards models, and results were adapted to provide 10-year CHD incidence estimates. It was this mathematical model that HealthLink analysts used in the period from 2002 to present measuring program performance. What was developed was a derivative screening wellness index called the Risk Profile Index (RPI).

What was developed during our two year CDC follow up study, in order to visualize the model as described, was to do a gender and age-adjusted plotting of the probability of a healthy HealthLink Risk Profile as a function of month follow-up separately for males and females using the logit function to plot a trend line. Age was adjusted to the average age of the total sample of male and female participants. Listed below is the plot for observations conducted for four year screenings:



As the plot indicates, for both males and females, the probability to be in the healthy risk profile category goes up as a function of months of follow-up. Follow-up period is a surrogate measure for exposure to HealthLink Wellness interventions. So there is evidence that exposure to HealthLink Wellness interventions are what generated improvement in HealthLink results. The plotting also points out males consistently register a lower probability of recording healthy risk profile measures as compared to females at all levels of exposure. When examining gender differences in risk profile improvement, males started at 9% normal (healthy RPI) and ended at 27% normal RPI at screening #4. On the other hand females started at 25% normal RPI and by the fourth screening that number increased to 45%. Females started at a higher beginning point and exhibited a 20% improvement while males exhibited an 18% improvement.

## **Progress Report**



John Doe 100 Main Street AnyTown, RI 00000

HealthLink # - 000000000

Screening Date	Systolic BP	Diastolic BP	Glucose	Fasting	Total Cholesterol	HDL	BMI	Smoker	RPI
5/20/10	140	80	101	У	189	58	27	n	1
10/22/09	132	84	100	У	178	42	29	n	1
6/25/09	134	76	96	У	220	53	30	n	1
11/13/08	140	86	98	n	227	56	32	n	2

Your current RPI average of 1.25 is above average. Let's work together to improve.

Your average BMI of 29.5 is above a reasonable starting target of 27. Please work harder to do better.

1.33 is the Average RPI for all of HealthLink members contained in this report, how do you compare?

## **Risk Profile Index (RPI)**

The screening tests you have participated in were selected to help you monitor your health and track your progress. HealthLink has developed an "Overall Risk" scale based on the Framingham Heart Study called RPI. It is a scale that ranges from 0 to 4 with 0 indicating that your screening results collectively are normal. It is a summary of all of your screening tests and is an indicator of your risk of heart disease and other chronic conditions. The following RPI scores Indicate:

- 0- All tests in normal range: Keep it up.
- 1- <u>Above normal range:</u> Extra care on your part in diet and exercise can help but also keep in contact with your physician.
- 2-4 Elevated range: requires action on your part, consult with your physician

#### BMI

Your goal should also be to improve your BMI. An ideal BMI would be a value under 25. A value over 25 and you are considered overweight. A score of 30 or above is considered obese. If you are in the obese range please start right away by setting immediate targets with the ultimate goal of under 25.